

Dorchester: 8 beds for men with significant mental health issues

Dominion: 10 beds for general population men

McMillan: 8 beds for women, and a suite for family visits

Each of our three homes, accommodating up to 26 residents, is staffed 24 hours a day by caring and responsible people. Staff provide treatment in a safe, secure and stable environment. By promoting positive choices in the personal, social, recreational, cultural, and spiritual realms, residents gain the skills needed for healthy and respectful community living. We work with our residents to reduce their risk of re-offending, enhancing the quality of life for them, their families and the wider community.



Board of Directors

Paul Campbell, Chair
Carlos Clark
Dave Collins
Jim Dixon
Ed Johnson
Cheryl Jourdain
Duncan Michie, Secretary
Doris Quinn, Treasurer
Anne Walker

Staff List*

PERMANENT (Full and Part Time)

Management/Administrative

Executive Director: Caryn Douglas, House Managers: Crystal Adams, Audrey Dennis, Stephane Gray; Book Keeper: Catherine Barnsley

House Staff

Caseworkers: Darcia Buttari, Brittney Haile, Clinton Izzard, Michelle Klassen; Residential Counselors: Harry Both, Candace Cadotte, Connie Copenace, John Dubois, Shelley Fast, Matt Frechette, Erin Kyle, Ashton Moore, Lindsay Pirt, Leigh Raven, Jennifer Tom, Sherry Woods; Urinalysis: Brian Zulyniak

TERM/CASUAL

Kendra Kinley, Denise Bedbrook, Troy Burrows, Marina Dicurizo, Cassidy Eakin, Heather Gillis, Maya Lafond, Marilyn Mealha, Nina Meltzer, Sheldon Pelech, Kim Solis, Joshua Taylor, Nielsen Tonelete, Mike Black, Eric Jubinville

Permanent Staff who left in 2017:

Bruce Fauschou (retired), Tobin Douglas, Reg Ernst, Linda Kempers, Paulette Madsen (retired), Danielle Stone, Malcolm Wall

*(as of November 1 2017)

UCHH is a not for profit corporation and a registered charity, in operation since 1969. UCHH is a ministry of the United Church of Canada, but our work is not religiously based. People of all traditions are welcome as staff and residents.

Mailing Address: 794 Dorchester Ave. Winnipeg R3M 0R6 uchh.ca



United Church Halfway Homes are a *welcome home* for women and men as they transition from the criminal justice system to successful independent community living.



Robbie* came to us from prison, a place he should never have been. With significant mental health issues, limited cognitive ability and physical challenges, it is a wonder that he survived his years of incarceration. Robbie was completely illiterate when Clinton, the Caseworker at Dorchester, began working with him. "At first we helped with homework; soon he was confident enough to do it on his own." Eighteen months later, having reached a grade 3 level,



Robbie was signing himself in and out. Clinton chuckles, "Going out, that was another thing. He was afraid to go the 7 -11, the one just a block from here, I had to walk him there maybe 4 or 5 times. By the end he was taking the bus to parole, programs, even helping the new guys find their way."

Crystal, the House Manager worked on advocacy to get Robbie the proper medical attention he needed. "We got him a family doctor, and pushed on his behalf when his physical issues were being incorrectly diagnosed as mental health problems. Because

of his low level of understanding, we were a go between with the health professionals, interpreting in both directions. I don't think he would ever have gotten the surgery he needed if we hadn't been there for him."

With a broad, warm smile on his face Robbie thanked the staff on his last day. "I'm going home" he proudly said, a journey Robbie could only make because of all he accomplished with the help of UCHH. *not his real name

Robbie's story gives shape to our new tag line, "a welcome home".

*Report to the Community
November 2017*

Change of Leadership

Bruce Faurshou retired as our Executive Director in 2017. Bruce's important contributions to the organization over his 4 years were marked at a large farewell gathering. After a series of short term EDs, Bruce created needed organizational stability. Using his excellent communication skills, Bruce strengthened trust and cooperation with the various agencies we work with. His pastoral skills resulted in healing relationships with the residents. When the WRHA looked to UCHH to take a very high profile resident, it was the quality of Bruce's leadership that proved we were up to the task. Bruce poured a lot of creative energy into an attempt to purchase a new facility to enhance the quality of our services. Sadly, that effort was thwarted by the "not in my backyard" response. Throughout that process Bruce demonstrated integrity and kept morale up.



Caryn Douglas began as ED in March 2017. She brings a background in institutional administration and a passion for organizing. She also has experience working with inner city and indigenous people, where she developed understanding of the effects of poverty, addictions, trauma and mental health.

What's New

A recent focus has been on building up the staff team, because a well-trained and motivated staff contribute to the quality of care we provide the residents. Creating a sense of collegiality and cohesion between the Houses has been an ongoing project. Staff have been cross trained wherever possible and the Residential Counselor staff at Dominion and Dorchester are cross appointed, with shifts in each house. The House Managers have been developing more of an identity as a Management Team and occasional meetings of the Caseworkers have begun. A goal to unify policy and procedures across the Houses has been set. This will increase efficiency and safety as staff deployed across the Houses can be confident about processes.

McMillan House Manager Linda Kempers, after nearly a decade of quality leadership left to pursue a vision of 2nd stage housing for women. Reg Ernst, House Manager at Dominion through a transitional period following the retirement of a long serving predecessor resigned. Audrey Dennis and Stephane Gray have been hired.

Staff training is another ongoing focus: getting all staff up to date with their certification, passing a new Educational Leave Policy and promoting the availability of funding support for training, and, hosting staff development events are some initiatives in this area. A new training oversight committee is being formed to involve staff in providing and encouraging training opportunities.

A Respectful Workplace Policy was finalized and is being rolled out with staff.

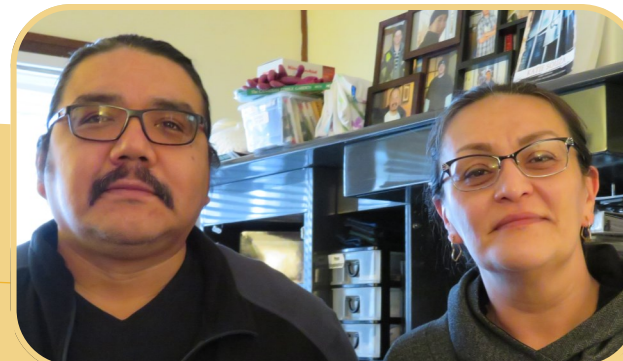


Celebrating with our Residents

- "Leah" completed hair dressing school
- "Kofi" is volunteering to help others
- "Hank" found employment as a plumber
- "Jordan" completed the BUILD program
- "Jason" made dessert for a staff meeting
- "Julie" has been visiting her kids

"The people here have treated me real nice, that has meant a lot."

We partner with Correctional Service Canada, Winnipeg Regional Health Authority, Provincial Alternative Support Services, and Manitoba Justice, providing services tailored to their clients.



United Church Halfway Homes Summary of Financial Data 2016-2017 From Audited Statement

Operations

Revenue

	Actuals	Percentage*
Earned Revenue	\$1,384,522.00	98%
Other (Interest, Donations, Amortization)	\$24,762.00	2%
Total	\$1,409,284.00	

Expenses

Staff related (salaries, benefits, training)	\$1,045,562.00	76%
Other Expenses (Food, Supplies, Rent, Maintenance, Utilities, Insurance, Telecommunications, Amortization)	\$318,223	24%
Total	\$1,363,785.00	

Revenue over Expenses

\$45,499.00 0.03%

Reserve

Held for Major House renewal, cushion against unexpected and dissolution \$853,593.00

*rounded